



## **Robyn J. Djos**

St. Paul, Minnesota

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## **Career Profile**

Enthusiastic and energetic Flight Attendant with extensive customer service background in Commercial and Corporate Travel. Dependable, personable and organized professional with a strong work ethic and the willingness to go the extra mile.

## **Certification and Training**

### **Beyond & Above Corporate Flight Attendant Training (2003)**

Pan AM Emergency Training (142 facility), follows part 91, 125 and 135 guideline

CPR and AED Certified, HAZMAT, CRM and Cabin Security

Food Garnishing Certificate, Culinary Arts Institute, Ft. Lauderdale, FL

**Certified Executive Training**, Inflight Excellence (hands on service training)

**Flight Safety International Recurrent Training (2005)**, 3M Facility

**National Business Aviation Association (NBAA)** - Current Member

## **Professional Experience**

### **Flight Attendant (Corporate / Contract)**

**3M / Aviation** - St. Paul, Minnesota (2004 - present)

**St. Paul Travelers** - St. Paul, Minnesota (2005)

**JD Falcon Joint Venture** - St. Paul, Minnesota (2004 - 2005)

**Snowbird Aviation, LLC** - St. Paul, Minnesota (2003)

(G-V, Falcon 900, Falcon 50, Challenger)

- Responsible for excellence in passenger service, safety, menu planning, meal preparation, aircraft supply stocking, and interior cleaning.

### **Flight Attendant (Commercial)**

**Northwest Airlines** - Bloomington, Minnesota (1999 - present)

**Sun Country Airlines** - Mendota Heights, Minnesota (1995 - 1999)

(B-747, DC-10, A-330, B-757, B-727, A-320, DC-9)

- Maintained high quality and commitment in meeting customer service expectations
- Ensured passenger safety and comfort

- Communicated effectively with passengers and co-workers
- Worked successfully in a team environment to ensure a success of each flight
- Knowledgeable in in-flight safety, first-aid, emergency procedures, and CRP
- Worked charter flights which include sports teams, along with various pro, semi-pro, college teams and military charters

## **Other Work Experience**

### **Bartender**

Ories Bar and Grill - St. Paul, Minnesota (1996 - 1998)

### **Salon Manager / Stylist**

Shear Illusions - St. Paul, Minnesota (1994 - 1997)

### **Salon Manager/ Stylist**

We Care Hair and Tanning \_ Minneapolis, Minnesota (1995 - 1996)

### **Job Placement Advisor**

Salon Temps Inc. - Minneapolis, Minnesota (1990 - 1994)

### **Instructor / School Management**

Cosmetology Training Centers - St. Paul, Minnesota (1990 - 1991)

## **Education**

### **Coursework in Microsoft Word and Internet**

St. Paul Collage - St. Paul, Minnesota (2003)

### **Certificate Advanced Cosmetology Training**

Wella International - London, England (1983)

### **Cosmetology License (current)**

Century College - White Bear Lake, Minnesota (1983 - present)