



Rimma Viktorovna Volkova

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OBJECTIVE

I would like to capitalize on the excellent Corporate Training I received and continue in the profession that I love, on a higher and more professional level.

EDUCATION

Bachelors in Hotel Management, Moscow, Russia 1979-83

Flight attendant training course, Moscow, Russia 1986-86

Professional training course in Japanese for flight attendants, Moscow, Russia 1992

Completed Beyond and Above Corporate Flight Attendant Training seminar, Fort Lauderdale, FL 2008

QUALIFICATIONS

Highly experienced, multi-lingual flight attendant for Aeroflot

Fluent in Russian and English, experienced in conversational Japanese

Fourteen years of experience serving the needs of international travelers while effectively managing problem-solving in cross-cultural situations

EMPLOYMENT

Sales Associate, Gordon's Jewelry Merritt Island, FL 2007-Present

Flight Attendant, Aeroflot Moscow, Russia 1985-1999

- Advanced to senior level attendant position, serving in first class operations on international flights covering all major continents.
- Served as on-board purser (chief flight attendant) and was responsible for all on-board multi-language announcements
- Responsible for operation of on-board Sky Shop including accurate conversion of numerous international currencies
- Familiar with all major plane configurations, from small commuter planes to wide-bodied jumbo jets

Typist, Moscow Theater Arts Center Moscow, Russia 1978-1985

- Typing responsibilities includes movie scripts, correspondence, and related business papers