



Nikia A. Stone

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Richmond, VA

Objective

Professional flight attendant seeking employment in private, corporate, or commercial aviation.

Summary

Several years of experience in different areas of the aviation industry.

Training and experience as a commercial flight attendant, gaining a working knowledge of airline operations and passenger services.

Applicable experience in private and charter aviation, providing service excellence while maintaining the utmost discretion and confidentiality.

Experience

Vision Airlines Dulles, Virginia

Flight Attendant 2006 to Present

Completed flight attendant training through Vision Airlines' Training Program.

Ensured passenger safety and comfort.

Provided Business-class service to passengers, including full meal and beverage services.

Awarded Lead-qualification due to strong leadership qualities and work ethic.

JetBlue Airways Fort Lauderdale, FL & Boston, MA

Customer Service Crew-member 2003 to 2006

Processed passenger check-in and reservations.

Utilized Windows-based computer systems.

Organized and directed passenger boarding of aircraft in cooperation with other customer service crew-members.

Served as the initial Baggage Service Coordinator for the Boston station, applying exemplary service standards and problem-solving skills to settle baggage service issues and incidences.

Atlantic Coast Airlines Boston, MA
Flight Attendant 2002 to 2003

Ensured cabin compliance and adherence to commercial aviation regulations for passenger safety. Utilized exemplary communication skills to preserve positive customer relations and to rectify any problems or customer complaints.

Provided a comfortable and enjoyable flight experience by maintaining an excellent rapport with customers.

Mesa Airlines Columbus, OH
Flight Attendant 2001 to 2002

Maintained cabin safety and compliance in accordance with FAA regulations.

Preserved the safety, comfort, and enjoyable in-flight experience of passengers.

Ensured the cleanliness and proper stocking of catering items for aircraft.

Education and Training

Axia College of the University of Phoenix Online
Associate of Arts degree in Psychology Presently

Currently enrolled as a full-time student.

Maintaining full-time employment concurrently while completing coursework.

Completion of degree program will occur 100% online, in order to maintain work availability.

Beyond and Above Corporate Flight Attendant Training Fort Lauderdale, FL
Flight Attendant Certification - Corporate, Charter, and Private March 2006
Part 91, 125, and 135 Certification in Emergency and General Operations Procedures.

Attended 2 hour self-defense training class.

CPR and First Aid Certification.

Specialized training in first class etiquette, catering, food service, and presentation.

Professional References furnished upon request.

Additional Employment History furnished upon request.