



JO H. ELSNER

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Cell: 386-956-0318

Orlando, Florida, Worldwide

PROFILE

Interpersonal Skills: Easily establishes rapport with anyone in any situation, in a way that inspires confidence and trust. Demeanor projects a friendly, genuine, and sophisticated manner. Transferable skills allow for flawless service, exercise discretion, humility and professionalism at all times.

Client Relations: Expeditiously assess individuals' and groups' needs; determine the most effective approach. Able to cultivate, develop, and maintain long lasting professional relationships.

Flexibility: Quickly adapts to new conditions, environments, able to change priorities, while maintaining a positive attitude and strong work ethic. Understands when to follow directions and when to be a leader, when to be traditional and when to be creative.

EDUCATION AND TRAINING

BEYOND & ABOVE Corporate Flight Attendant Training

Part 91, 121 and 135 Operating Procedures, CPR, AED and First Aid
Fort Lauderdale, Florida

UNITED AIRLINES INFLIGHT TRAINING PROGRAM

Boeing 727/ 737/ 747/ 757/ 767/ 777 Airbus 319/320
Chicago, Illinois

PAN AMERICAN FLIGHT ACADEMY

Boeing 727/ 737/ 747 Airbus 300/310
Miami, FL

STEPHEN F. AUSTIN STATE UNIVERSITY

Bachelors of Science in Home Economics
Nacogdoches, Texas

COTTEY COLLEGE

Associate of Arts
Nevada, Missouri

EXPERIENCE

THE WESTIN LAKE MARY ORLANDO NORTH- Lake Mary, Florida

Front Office/Concierge 2009 - 2010

FITNESS PIT-Deltona, Florida

Business Owner/Manager 2006 - 2008

UNITED AIRLINES- Chicago, Miami, and Washington Dulles

International Flight Attendant 1992 -2006

PAN AMERICAN WORLD AIRWAYS INC- New York and Miami

International Flight Attendant 1988 - 1991