



Jennifer Stoops

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Objective:

Successful career as a Worldwide Elite Travel Professional offering concierge level services by consistently delivering impeccable on-board service and presentations.

Executive & Professional Training:

- Personal Survival Techniques MARTPT-363, *Maritime Professional Training*
- Person Safety & Social Responsibility MARTPT-359, *Maritime Professional Training*
- First Aid & CPR MARTPT-197, *Maritime Professional Training*
- Basic Fire Fighting & Fire Prevention MARTPT-53M, *Maritime Professional Training*
- Corporate Flight Attendant Training, *Beyond & Above*
- FAR Part 91, Part 125, Part 135, *Beyond & Above*
- Certified Emergency Training, *UAL, Continental Airlines, Beyond & Above*
- Executive 5-Star Cabin Service Training, *Beyond & Above*
- Certified Corporate In-flight Culinary Service Training, *Art Institute of Ft. Lauderdale*
- Certified CPR, First Aid, AED and BBP, *American Red Cross*
- FAR Part 121, First Class Service & Safety Training, *Continental Airlines*
- FAR Part 121, First Class Service & Safety Training, *United Airlines*

Professional Qualifications and Profile Summary:

- Global 5000, Gulfstream IV, Gulfstream III, Gulfstream II, & Gulfstream 200, Falcon 50, Falcon 900, Legacy Executive, Professional 5-Star Cabin Service
- 4 years of 5-Star, in-flight service both domestic & international
- Corporate Protocol & Etiquette
- Mindful of owner and operator expenses
- Comprehensive attention to ordering of on-board catering via caterers and local vendors
- Dedicated caring of aircraft interior and service offerings
- 5-Star Cuisine Presentation & Service
- Detail oriented with an eye for aesthetics, presentation and 5-Star Service Standards
- Excellent communicator with strong written and public speaking skills
- Conscientious of cultivating relations between owners and operators
- Resourceful event planning
- Computer/Internet Savvy
- High end clientele service provider for movie stars and individuals of national interest
- Event planning for broker events and new construction grand openings

Employment History:

- Present -- *Independent* Contract Flight Attendant, Worldwide
A-OK Jets, Inc
Universal Jet Aviation
Air Charter Professionals, Inc
Lyon Aviation
Florida Jet Service
Walk About Air
Elite Air / Executive Connection
Sky Limo
Aspen Jet Ride
- 1998 -2008 -- *Broker/Agent* Property Solutions, Saint Petersburg, FL
- 1992 -1997 -- *Speech Pathologist* Partnership Schools, Pinellas County, FL
- 1996 -1996 -- *Flight Attendant* United Airlines, Chicago, IL,
- 1994 -1996 -- *Flight Attendant* Continental Airlines, Newark, NJ

Education & Personal Development:

- 2010 STCW95 Basic Safety Training Module
- 2008 Part 91, 125 & 135 Executive Flight Attendant Training, Beyond & Above
Part 121 Safety and Service Training (Continental & United Airlines)
- 2006 Curriculum for Living, Landmark Education
- 2003 Florida Licensed Real Estate Broker
- 1999 Florida Licensed Real Estate Associate
- 1999 Tampa College, Master of Business Administration
- 1999 Interpersonal Communications, Dale Carnegie Training Institute
- 1990 Florida State University, B.S. Speech Language Pathology & Audiology