



Diane Maloney

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OBJECTIVE

To insure safety, comfort and elaborate passenger service for elite clientele. My endeavor is to secure a cabin attendant position for private, corporate or contract in-flight service.

QUALIFICATIONS

Customer Service Professional with 18 years of Commercial Airline Customer Service experience, excellent communication skills, work ethic, conscientious, ability to plan and execute a multitude of events involving arrivals and departures of corporate clientele.

EDUCATION

9/08 Beyond and Above Corporate Flight Attendant Training, Ft. Lauderdale, FL
Beyond and Above Emergency Training in compliance with FAA part 91, 125 and 135 requirements
Beyond and Above Executive In-Flight Catering
New Horizons In-Flight Catering, Ordering and Food Safety
Robert Coleman's Corporate Seminar – Catering, Wine Presentation and Food Safety
National Registry of Food Safety Professionals – Certified 9/08
Art Institute of Ft. Lauderdale, Garnishing seminar
Wallace Haywood Self-Defense Training and Awareness

EXPERIENCE

9/07 – 5/08 Ritz-Carlton Beach Resort Hotel, Naples FL
SPA Concierge

12/88 - 12/06 US Airways, Ft. Myers, FL
Customer Service Agent

05/82 – 11/88 Glynn Travel, Livonia, MI
Agency Manager-Corporate and Leisure travel